

Gosford Hill Medical Centre

Inspection report

167 Oxford Road
Kidlington
Oxfordshire
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We decided to undertake an inspection of this service on 8 May 2019 following our annual review of the information available to us. This inspection looked at the following key questions; was the service providing effective and well led services for the registered patient population. We did not decide to inspect whether the practice was providing safe, caring or responsive services as there was no information from the annual regulatory review which indicated this was necessary.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.

- Staff were developed and supported to ensure services were of high quality.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- Governance systems were operated including quality improvement initiatives.
- The practice was engaged in local initiatives and worked alongside partners in the local healthcare system effectively.

Whilst we found no breaches of regulations, the provider **should:**

- Consider whether the clinical team have the appropriate training to assess the rights and ability of patients under 16 to consent to care and treatment.
- Review audit recording to ensure that quality improvement is always monitored.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

The inspection team included a GP specialist adviser and a lead inspector.

Background to Gosford Hill Medical Centre

Gosford Hill Medical Centre is located at 167 Oxford Road, Kidlington, Oxfordshire OX5 2NS.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, surgical procedures, maternity and midwifery and treatment of disease, disorder or injury.

Gosford Hill Medical Centre is situated within Oxfordshire City Clinical Commissioning Group (CCG) and provides services to 7,300 patients registered. The premises were easily accessible for patients including those with limited mobility.

There are four GP partners and one salaried GP. The practice employed three practice nurses and three healthcare assistants. The clinical team was supported by a practice manager and several administration staff.

The practice has a higher proportion of patients over 65 years of age (20%) compared to the national average (17%). There were a lower proportion of patients under the age of 14 (15%) compared to the national average (17%). The practice had a similar proportion of patients with long standing health conditions compared to the national population.